



Funded by
UK Government

Case study: Childcare Works Project - Trainee Nursery Assistant Experience

J.W. participated in NDNA Cymru's 16-week Childcare Works programme that was delivered in Conwy from January to May 2024.

The programme was funded by the UK Government through the UK Shared Prosperity Fund and supported 7 Trainee Nursery Assistants.

The trainees completed 4 weeks of training, followed by 12 weeks on placement in a childcare setting.

J.W. completed her placement at Springfields Day Nursery, West End in Conwy and this case study shares her journey and experience of participating in the programme.



I heard about the Childcare works Project through my DWP Work coach and I was nervous to even fill out the application form, but I cracked on got it done. I was interviewed by the Project Coordinator, Lesley and she put me at ease right away and explained the project to me, I was already hoping I would be given a place, and I was.

The four weeks of online training sped by and I learnt a lot, some of which I used in bringing up my own daughter.

NDNA has been such an amazing project to be part of. Before NDNA I felt like I was trapped, I had no pathway to get started with what I wanted to do, I felt like I was constantly hitting brick walls. Then I heard about the Childcare Works Project, it immediately felt like a weight had been lifted, I was finally being heard and listened to!

They have been amazing at supporting me in everything I have needed and giving me this jump that I needed. I feel so grateful to say that NDNA have helped me not only grow as a person in my career but also grow as a mum to my daughter.

I am now employed by the nursery I completed my placement at, I am on a 32 hour contract which fits in great with my daughter. They even have an after school club that picks up from the local primary school. My daughter now gets picked up so I can carry on and complete my shift. She loves the after school club and I am so grateful that NDNA were there at the right place, right time for me. Thank you NDNA.

Comment from Springfields Day Nursery, West End

“Westend are proud to be a part of this fantastic project, the trainees that came to us have been motivated and enthusiastic from the start. The knowledge that they had from starting with us was great and this is down to the training they had been given from NDNA.

The trainees really engaged with the children and became part of the team in no time and always did what was asked of them. They always came to the nursery punctually and dressed in the correct uniform, as per our policies. The trainees started with us as any other normal employee having an induction. NDNA also provided an induction pack which was very useful knowing what NDNA expected as well.

Both the trainees that were here at Westend have gone on to having full time employment within the company. This is a fantastic way to get great trainees into full time employment and we are looking forward to working with NDNA again soon, especially if the next candidates are as successful as the previous ones.”

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