

# Contents

Welcome .....	6
Section 1: Beginning the recruitment process.....	7
1.1 Assessing your needs and wants .....	7
1.2 Consultations with staff .....	8
1.3 The finer details .....	8
1.4 Job descriptions and person specifications .....	8
1.5 Person specification .....	11
Section 2: The recruitment process .....	12
2.1 Generation Z .....	12
2.2 Internal recruitment .....	13
2.3 External recruitment.....	14
2.4 Social media and recruitment.....	14
2.5 Advertising .....	15
2.6 Applications.....	16
2.7 What to include in an application pack .....	17
2.8 Selection process for interviews .....	17
Section 3: Preparing for the interview .....	19
3.1 Unsuccessful applicants .....	19
3.2 Successful applicants .....	19
3.3 Planning the interview day .....	20
3.4 Selection panel.....	20
3.5 Structure of the interview day.....	22
3.6 The interview .....	22
3.7 Interview rating system .....	23
3.8 Questioning techniques.....	24
3.9 Identity checks .....	24
Section 4: Selecting a suitable candidate .....	25
4.1 Selecting candidates .....	25
4.2 References .....	25
4.3 What to include in a reference .....	26
Section 5: Commencement of employment.....	27
5.1 Offer of employment.....	27
5.2 Health questionnaires.....	27
5.3 Signed declaration .....	28
5.4 Induction and probation of new recruits.....	28
5.5 How long an induction period should take place .....	29
5.6 Probation period .....	30
5.7 Extensions .....	30
5.8 Employment legislation .....	31
5.9 Protected characteristics .....	33
5.10 Equal pay.....	34
5.11 Discriminatory claims.....	34
5.12 The Agency Worker Regulations 2010.....	35
Recruitment and Selection Templates.....	36
Exit Interview (example) .....	37

Job Description: Nursery Assistant (example) .....	38
Job Description: Nursery Practitioner (example) .....	40
Job Description: Baby/Under Twos Room Leader (example) .....	42
Job Description: Two Year Olds Room Leader (example) .....	44
Job Description: Pre-school Room Leader (example) .....	46
Job Description: Early Years Professional (EYP)/Early Years Teacher (England only) (example) .....	48
Job Description: Deputy Manager (example) .....	50
Job Description: Nursery Manager (example) .....	52
Job Description: Designated Safeguarding Lead/Person (example) .....	54
Job Description: Special Educational Needs Co-ordinator (SENCO)/ Setting Additional Learning Needs Co-ordinator (Setting ALNCO) (example) .....	59
Job Description: Inclusion Officer (example) .....	61
Job Description: Promoting Positive Behaviour Officer (example) .....	62
Job Description: Health and Safety Officer (example) .....	64
Job Description: Playworker (example) .....	66
Job Description: Playwork Leader/Co-ordinator (example) .....	68
Job Description: Apprentice/Trainee (example) .....	71
Job Description: Cleaner (example) .....	73
Job Description: Cook (example) .....	74
Person Specification (example) .....	75
Advertisements (example) .....	77
Application Form (example) .....	79
Referee Request Form (example) .....	84
Staff Suitability Declaration Form (example) .....	85
Equal Opportunities Monitoring Form (example) .....	87
Response to Job Advert Letter (example) .....	89
Ad Hoc Vacancy Enquiry Letter (example) .....	90
Rejection Letter (example) .....	91
Invitation for Interview Letter (example) .....	92
Interview Questions: Nursery Assistant (example) .....	93
Interview Questions: Nursery Practitioner (2 - 3 year olds) (example) .....	95
Interview Questions: Nursery Manager (example) .....	99
Recommendation for Appointment Form (example) .....	103
Unsuccessful at Interview Letter (example) .....	104
Job Offer Letter (example) .....	105
Reference Letter (example) .....	107
Reference Form (example) .....	108
Contract of Employment (example) .....	109
Health Questionnaire (example) .....	111
Disclosure and Barring Service (DBS) Checks (England and Wales) or PVG Scheme Registration (Scotland) .....	115
England .....	115
Wales .....	115
Scotland .....	115
Staff Registration Form (example) .....	116
Induction Checklist for New Staff - First Week (example) .....	117

Induction Checklist for New Staff - First Month (example) .....	119
Policy and Procedures Checklist for New Staff (example).....	120
Questionnaire/Quiz for New Staff (example) .....	121
Induction Evaluation Form (example) .....	122
Staff Questionnaire (example).....	123
Change of Home Address/Emergency Contact Form (example).....	124
Policy and Procedure Templates .....	125
Useful Contacts and Reference Points.....	126

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- Prior to commencement of the interview, the panel needs to know which questions are to be asked by which panel member and to have a summary of keywords and phrases to aid them in assessing candidates
- The interview panel must be prepared to accept that these keywords and phrases are only a guide and cannot be seen as the only acceptable answer
- Using a practical based interview stage will allow you to see each individual working with your current team of staff and also interacting and supporting children in a particular age group. Asking your team to feed back on the individual's performance and also asking children to talk about what they liked or disliked about each person may give you a better picture of a variety of skills and behaviours you may not see in interview questions, e.g. confidence, caring attitudes and team working
- The candidate should be scored according to the agreed interview rating system
- If the candidate is currently working the interview questions should also ascertain details about their notice period.

Example interview questions are contained in this publication. These should be adapted to meet your individual requirements as all nurseries will have specific needs and wants in each particular role.

### 3.7 Interview rating system

This guide may help you to focus your decisions relating to answers given when the interview questions are asked. You may choose to use the number rating as a quick response but all panel members need to use the same guide to aid consistency. If a panel member disagrees with a particular grade given to a candidate, you should be prepared to openly discuss this so all points of view are heard.

Interview response type	Description	Points awarded
No answer or poor performance	A response which is not relevant to the question or lacks any content	0
Answer factually incorrect	Incorrect answer or inadequate	0
Insufficient answer	A response that has some relevance, but is rather superficial and does not show any depth of understanding	1
Adequate answer	An adequate answer that is relevant to the question and demonstrates some understanding	2
Good answer	An answer which demonstrates a good understanding and knowledge relating to the question	3
Excellent answer	A full answer which demonstrates an in-depth knowledge and understanding of the question and the subject matter	4

### 3.8 Questioning techniques

You need to be aware of the type of questions that you ask which enable the applicant to respond in the way you wish:

- Closed questions: Those that can be answered with a 'yes' or 'no' can be used for checking facts, e.g. *"Have you any experience of working with children under the age of two years?"*
- Open questions: Those that encourage the candidate to talk about a topic in-depth. These may begin with 'why', 'what', 'how' and 'when' e.g. *"What experience do you have of working with children under the age of two years?"*
- Probing questions: These can get you more detail and help you to dig deeper, e.g. *"You mentioned you have worked with children under the age of two. Can you tell me more about this and include examples of the kind of play and development that you have instigated?"*
- Stick to questions about the job. Keep control of the interview – both the topics of discussion and the timings
- If the candidate is straying from the subject, be aware and steer the interview back to the subject. Don't be afraid to interrupt if you need to
- It is good practice to invite the candidate to ask any questions they have. This usually happens when you have asked all your questions
- After the final question is asked (either by yourself or the applicant), close the interview and let the candidate know of the next steps, i.e. when you will be notifying them about your decision.

### 3.9 Identity checks

As an employer, you have a responsibility to prevent illegal working in the UK. Under legislation which came into force on 2 February 2008, along with the Asylum and Immigration Act 1996 you are required to check an employee's entitlement to work in the UK. An employer is liable to a civil penalty if it negligently employs someone who does not have permission to work in the UK. In addition, an employer will commit a criminal offence if it knowingly employs someone who does not have permission to work in the UK.

If you require specific advice regarding identity checks, it is advisable to contact the Home Office or a solicitor:

<http://www.gov.uk/government/organisations/uk-visas-and-immigration>