



# Welcome to NDNA

You've arrived in a very special place

Member welcome pack





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# Welcome to NDNA



## I am delighted to welcome you as a member of National Day Nurseries Association.

We are an award-winning charity and membership association supporting nurseries, early years settings and their workforce to deliver the best possible early education and care to our youngest children. We are the national charity representing private, voluntary and independent (PVI) children's nurseries across the UK. We now also support many members outside of the UK!

We are the voice of the 24,000-strong nursery sector, an integral part of the lives of more than a million young children and their families.

I would like to introduce you to our vision and mission.

Our mission is for all children and families to flourish through high quality early childhood education and care.

Our vision is to lead and empower the sector so that nurseries and the early years workforce deliver sustainable, high quality early childhood education and care.

### Our commitment to provide value to our members

We are here to give you the reassuring, expert advice and time-saving resources that allow you to focus on what you do best, caring for children in early years. Our campaigning will give you a stronger voice and influence on issues critical to your business. Our range of resources and services will support you to improve practice.

This New Member Welcome Pack explains how you can access all the benefits of NDNA membership. Please take the time to read it through, as we encourage you to maximise everything that is on offer. I personally hope to see you at one of our many free member events and webinars that we run throughout the year. If you ever need anything, please contact our Membership Team on **01484 407070** or email **membership@ndna.org.uk**.

Kind regards,

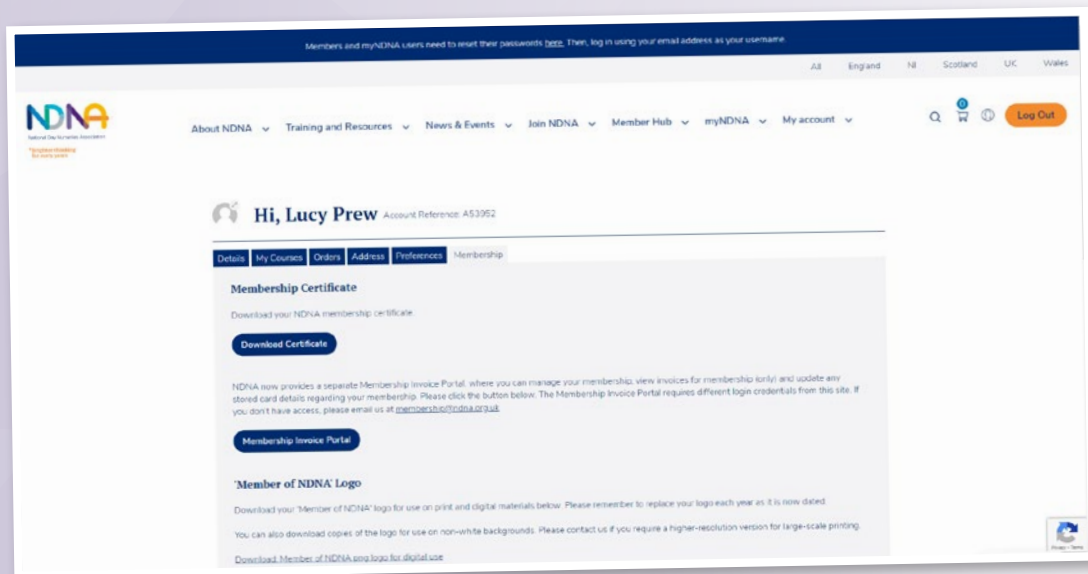
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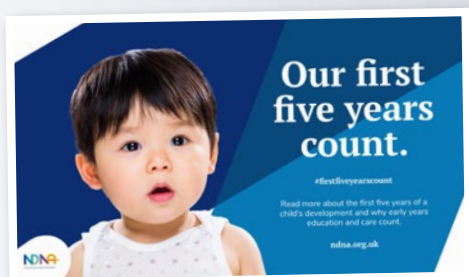
# How to access your account and membership certificate



Accessing your account couldn't be any easier. Go to our web page [www.ndna.org.uk](http://www.ndna.org.uk) and click the log in button. Enter your details and it will take you to the 'My Account' section.

Click on the 'Membership' tab to download your membership certificate.

# Giving you a stronger voice

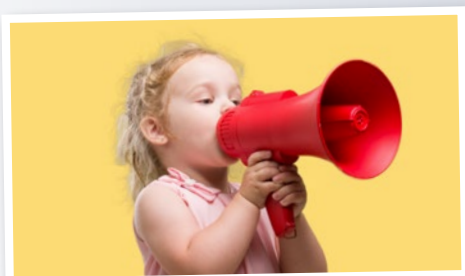


## First Five Years Count

Our #FirstFiveYearsCount campaign has launched to celebrate the early years sector and all they do to make the first five years of a child's life count.

- Increase understanding of the importance of early childhood education.
- Better the perception of the early years workforce as educators of young children zero to five
- Address the recruitment and retention crisis
- Boost the positive feedback the workforce receives about their work
- Support the uptake of early years places within settings.

[Sign up as a campaign supporter](#)



## Other campaigns

A collective voice is much louder than a lone one. Join our campaigns and be heard by MPs, Policy Makers and Local Authorities. Only a large membership body, like NDNA, can have real influence and drive the changes we need for a sustainable and thriving early years sector.

[See NDNA's campaigns and campaigns we support](#)



## NDNA networks

NDNA Networks are made up of owners and managers of nursery settings who are committed to supporting each other and the sector. Networks are a great opportunity for you to share your experiences and establish a collective voice, so your views can be heard by local decision-makers.

[Find your local network](#)



## NDNA awards

NDNA's annual awards are the perfect opportunity for you to have your hard work recognised. With a variety of categories to enter into, complete your submission once entries open and be in with the chance of receiving a prestigious NDNA Award to highlight the quality of your early years setting.

[Find out more about NDNA Awards](#)



# Keeping you more informed

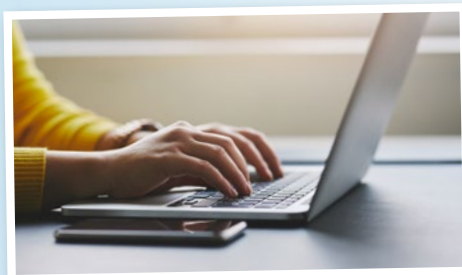
Be more informed with NDNA's crucial updates.



## *Nursery News magazine*

Stay informed with four free editions of our magazine, Nursery News. Don't forget, you will also receive our e-newsletter every two weeks via email.

[Read the latest version](#)



## *Free events and webinars*

As a member, you will be able to attend a range of free events, both face to face and online, where you will receive crucial information on childcare issues of the day. See our NDNA Member Events section for your next free event.

[Access your member hub](#)

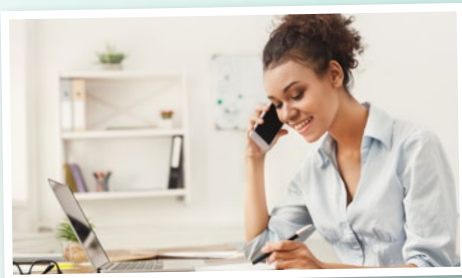


## *Annual conference*

Join our annual conference to hear from expert speakers and network with owners, managers and practitioners.

[Find out more](#)

# Expert advice for peace of mind



## Legal helpline

NDNA Members have access to a free legal helpline, which is available 24/7. Contact the helpline for advice on employment law, contracts with parents, health and safety and more. The helpline page also offers employment templates and draft letters for you to download.

[Ask for advice](#)



## Early years advice

NDNA can provide members with reassuring advice on topics from early years curriculum and regulation, to inspections, safeguarding and working with parents. Call today and we can set your mind at ease.

[Get in touch](#)



## Factsheets

NDNA has put together factsheets on common topics, such as DBS Checks, Music and Motion Picture Licences, Vaccinations, and more. Download these documents to your computer for free to fill in any gaps in knowledge.

[Download here](#)

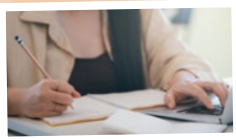




# Improving practice

## NDNA training

Book high-quality training on a range of topics. We can deliver to your team at your setting, through a live virtual classroom, or our member-exclusive, low-cost online training bundles.



*Live virtual classroom (LVC)*

[View here](#)



*Online training*

[View here](#)



*Face to face training*

[View here](#)



*Essential guides publications*

[View here](#)



*Inspection support*

[View here](#)

## Quality Counts

## Quality Counts

Raise outcomes for your nursery children and be well-prepared for your next inspection with NDNA's Quality Counts quality improvement scheme for nurseries. To suit all budgets, there are three pathways to choose from which will support you to raise your nursery inspection outcome and gain the skills to embed quality and self-evaluation throughout your early years setting.

[Find out more](#)



## Millie's Mark

Millie's Mark is the gold standard in paediatric first aid. Achieving Millie's Mark ensures that all staff are confident and ready to act, and demonstrates that a childcare provider is going above and beyond minimum requirements in keeping children safe. Parents' minds will be put at ease knowing that all practitioners are ready and capable to apply paediatric first aid.

[Find out more](#)



# Saving you time



Save time by downloading NDNA's pre-written policy and procedure templates.

## *Policies and procedures*

Download and use over 90 pre-written policy and procedure documents, giving you the security and reassurance you are meeting all regulatory requirements. The templates are tailored for each nation, with Wales templates also available in Welsh. Templates include sample Parent Contract, Promoting Positive Behaviour, GDPR Privacy Notice and much more.



*England policy and procedure templates*

[Download here](#)



*Scotland policy and procedure templates*

[Download here](#)



*Wales policy and procedure templates*

[Download here](#)



# Saving you money

## NDNA supplier member discounts

NDNA can save you money with nursery suppliers, on day-to-day essentials, play resources and equipment, HR and health and safety advice, DBS checks, insurance and more. See our full page of discounts for details and start saving today.

**HOPE**  
is all you need

*Hope*

For endless inspiration and ideas, outstanding value, a fantastic range of quality and innovative products, and gold star service, Hope is all you need. Receive 20% off one order, 15% off every future order, savings of up to 70% on over 200 essential items and free delivery!

**[Click here for details](#)**

 **Citation**

*Citation*

Citation want to help you make your nursery be the best it can be. By supporting you with every aspect of HR and Health & Safety, we give you the time back to do what you do best – educate your children. Receive 10% off employment law and health and safety support for nurseries.

**[Click here for details](#)**

**uCheck**  
A CITATION COMPANY

*uCheck*

uCheck offer NDNA members and your staff, discounted rates for DBS checks, just £42.20 including VAT.

**[Click here for details](#)**

**[View all member discounts](#)**

# Keep in touch



## *NDNA Head Office*

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National Early Years Enterprise Centre  
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HD2 1GQ

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## *NDNA Cymru*

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Riverside Business Park  
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LL32 8UB

Email: [wales@ndna.org.uk](mailto:wales@ndna.org.uk)  
Telephone: 01824 707823

## *NDNA Scotland*

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Email: [scotland@ndna.org.uk](mailto:scotland@ndna.org.uk)  
Telephone: 0131 516 6967



NDNA



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